

Product Warranty



Focal Point warrants its fluorescent products (excluding lamps and ballasts, which may be covered by separate manufacturers' warranties) are free of defects in workmanship and materials for a period of one year from date of shipment.

Focal Point warrants that its LED Products are free from defects in workmanship and materials for a period of five years from date of shipment.

The terms, conditions and limitations of Focal Point's limited product warranty are set forth in more detail on each product invoice. Agents, distributors, customers and other appropriate persons or entities may receive a copy of Focal Point's limited product warranty by sending an email request to fieldservice@focalpointlights.com.